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Public Servants are instrumental for the overall welfare of society and helps in facilitating the implementation of various government programmes and policies which directly impacts the quality of life of the masses.

Shifting from the traditional definition of favouring someone for material gains, non performance of duty is also a form of corruption.

- ⇒ Non performance of duty makes a public servant redundant in the system.
- ⇒ Public trust is lost and it further strengthens the view of public that government servants are often tardy and lazy.
- ⇒ It discourages the colleagues and staff resulting in overall decreased in efficiency of the system.
- ⇒ It creates a wedge between public and institution.
Ex/→ If a police officer fails to perform his duty deliberately, he essentially promotes the phenomena of "instant justice" in the society
- ⇒ Such conduct of work is against the moral and ethical guidelines along with deontological ethics
- ⇒ Such way of working often leads to wastage

of public resources.
⇒ In such a situation various policy goals of bridging inequality, providing quality health & education remains unfulfilled and such servant essentially is detrimental to people's conditions in general and poor in particular.

Lack of role performance (expected) shows lack of commitment, integrity and devotion towards the duty. It is essential to either reform or remove such official for "Good Governance".